



THREE D METALS

February 24, 2021

Dear Valued Customer:

This letter is to clarify the standard policy of Three D Metals, Inc. concerning Rust or Corrosion Claims. Three D Metals, Inc. will honor claims for Rust or Corrosion on material for 30 days from receipt by the customer as long as the material has been properly handled and is stored in a suitable environment that does not promote corrosion. If material is ordered *dry*, Three D Metals, Inc. assumes no responsibility for any Rust or Corrosion on the supplied material.

If you have any questions concerning this matter, please feel free to contact me at (330)-558-0788.

Sincerely,

John Bakuhn, Jr.
Director, Corporate Quality